

**NOMINATIONS
NOW OPEN!**

Programmed Difference Award

The Programmed Difference Award recognises our people who embrace and actively live our values and go above and beyond to make a difference to our people, customers and community. We invite you to reflect on the purpose of this award, and if you feel a colleague demonstrates the Programmed Difference, complete the nomination form by scanning the QR code below.

OUR VALUES:



Personal safety leadership

- We will display personal safety leadership each and every day
- We believe all injuries are preventable
- We will act to ensure the health, safety and environmental well-being of our customers, the public and ourselves



Care & empathy

- We will show care and empathy for the people around us; employees, customers and the communities we work in
- We respect everyone's contribution by working together to achieve common goals and project outcomes
- We believe that everyone comes to work each day wanting to do a great job
- We are prepared to ask "R U OK", if someone is performing differently today



Customer service

- We seek to deliver what we like to call, "good old fashioned" customer service
- We imagine how we would like to be served, if we were the customer
- We do what we say we are going to do



Diversity, inclusion & equality

- We seek a workforce that is representative of the communities we work in
- We strive for a team that reflects the diversity of society by culture, gender, age, sexual orientation and abilities
- We recognise the value of attracting, engaging and retaining employees with different backgrounds, experience and perspectives
- We aim to create a safe and inclusive environment, where people are treated equally and are free of all forms of discrimination



SCAN HERE TO NOMINATE

Complete the online form.
Outline why your colleague should be recognised.
Outline the value and benefit that was delivered.